



Epic Access Options for Credential/Privileged Providers

This applies to providers who document and write orders on inpatients. Epic access is granted after successful completion of Epic training and receipt of a login.

Accessing at an Atlantic Health System hospital or medical office:

- 1) **If you're using an Atlantic Health System PC**, double-click on the "AHS Citrix Apps" icon.



- 2) **If you're using a shared Atlantic Health System computer**, double-click on the "Epic Warpdrive" icon.



- 3) **If you're using your own device**, go to the AHS Unified Access Portal:
<https://apps.atlantichealth.org>

Remote access:

- 1) **If you're using an Atlantic Health System PC**, double-click on the "AHS Citrix Apps" icon.



- 2) **If you're using your own device**, go to the AHS Unified Access Portal:
<https://apps.atlantichealth.org>

Please note! You need to be enrolled in Multi Factor Authentication (MFA) to access Epic remotely!

You can enroll at: <https://aka.ms/mfasetup>. This will enable you to login to Epic with a user name and password.

You will then have access to full Epic Hyperspace (same as in the hospital).



Epic Access Options for Credential/Privileged Providers Who Do NOT Round at Hospitals

How do I access Epic?

- You can access Epic via **AHS Carelink**:
<https://carelink.atlantichealth.org>
- An online guide is provided within AHS Carelink

What does AHS Carelink let me do?

- Pre-populated clinic patient list
- View patient clinical history
- Event notifications

When do I get access?

- As the facility at which you're credentialed goes live
- After your practice signs a user agreement, you are approved for AHS Carelink access and you receive a logon.

Email Carelink@atlantichealth.org with questions.



Epic Access Options for Office Staff of Credential/Privileged Providers

How do I access Epic?

- You can access Epic via **AHS Carelink**:
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What does AHS Carelink let me do?

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Epic Access Options for Non-Affiliated Services and Those with NO Credentialed Relationship

How do I access Epic?

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- An online guide is provided within AHS Carelink

What does AHS Carelink let me do?

- Pre-populated clinic patient list
- View patient clinical history
- Event notifications

When do I get access?

- As the facility at which you're credentialed goes live
- After your practice signs a user agreement, you are approved for AHS Carelink access and you receive a logon.

This applies to areas like diagnostics only, third-party billing, chart review organizations, blood bank, tissue bank, ambulance, remote hospital, etc.

Email Carelink@atlantichealth.org with questions.