AMG PCP Coronavirus (COVID-19) Clinical Algorithm
Telephone Screening

Medical Office Associate Telephone Screen
Do you have a fever or cough or shortness of breath?

OR

In the last 14 days have you:
• Traveled to China, Iran, South Korea or Europe?
• Been exposed to an individual who has traveled to these areas?
• Been exposed to someone with laboratory confirmed COVID-19 infection or person under investigation (PUI) for COVID-19?

YES
To One or Both

Patient HAS symptoms, with or without exposure/travel risk in the 14 days prior to symptom onset

Patient has NO symptoms, but HAS had exposure/travel risk in the last 14 days

TO BOTH

Call is routed from Medical Office Associate to Clinician.

Ask patient if they have symptoms and/or had exposure/travel risk

No
To Both

You may stop screening for COVID-19:
• No identifiable risk
• No actions needed
• Provide routine medical care
• Evaluate as with a sick call

Patient should:
• Self-quarantine at home.
• Notify their local health department.
• Call the office if symptoms develop.

Patient has MILD symptoms and NO comorbid conditions

Patient has MILD symptoms and NO exposure/travel risk prior to symptom onset

Patients with:
MILD symptoms, but NO exposure/travel prior to symptom onset
• Supportive measures at home. Immediately call the office if symptoms worsen. If the patient has co-morbid conditions such that there is clinical concern, the practice should make a case-by-case decision about an office visit. Patient must apply a mask on entering the office.

MILD symptoms, AND exposure/travel risk in the last 14 days and prior to symptom onset
• Supportive measures at home. Self-quarantine at home. Notify their health department. Immediately call the office if their symptoms worsen. Provide daily outreach from the office until symptoms resolve.

Patient has MORE SEVERE symptoms AND/OR comorbid conditions:
Clinician evaluates patient to determine, using best clinical judgment.

Patient is severely ill, such that clinical needs cannot be met in the office setting, refer patient to the ED, and notify ED of risk of exposure or travel.

Clinician Triage (RN, Physician, NP) - Check for severity of symptoms and comorbid conditions

Symptoms:
• High fever above 100.0°F
• Severe shortness of breath
  - unable to finish sentences while speaking or unable to walk across a room
• Rapid breathing rate
• Wheezing
• Chest pain
• Nausea/vomiting
• Unable to tolerate oral liquids or decreased urination
• Lightheaded/dizzy when standing
• Confusion
• Severe headache or body aches or chills
For a child, add question about:
• Rapid breathing rate
• Sleepiness
• Sternal retractions
• Decreased oral intake
• Vomiting
• Comorbid conditions

Conditions:
• Active or uncontrolled asthma or COPD
• Cystic fibrosis
• Poorly controlled diabetes
• Heart failure
• Pregnancy
• Immunocompromised state (disease/condition or medication)

For child, add question about:
• Newborn
• Congenital disease
• Heart disease
• Asthma

Patient is severely ill, such that clinical needs cannot be met in the office setting, refer patient to the ED, and notify ED of risk of exposure or travel.

Atlantic Health System
Atlantic Medical Group

Please note that these resources were developed by Atlantic Health System for Atlantic Health System use on March 23, 2020. Please use at your discretion.