Dear Sasha,

All of us at Atlantic Health System hope that you and your loved ones are safe and in good health as we all do our work to conquer COVID-19. As we continue to follow the recommendations of our public health officials (staying at home, social distancing, washing hands, and wearing facemasks in public), we understand that you may be hesitant about visiting your doctor’s office for medically necessary care. Let me reassure you that your health and safety are our top priorities and that we have put stringent measures in place at all Atlantic Medical Group practices that allow you to be seen by our doctors in a safe and clean environment.

Medical care is a necessity. If you have postponed your medical care — a procedure, treatment for chronic conditions, or even a follow-up visit — we want to inform you that we have reconfigured both the office environment and processes with safety in mind, and we’re delivering health services with these new measures in place:

- **Express Check-in from Your Car** – Wherever possible, we’ve eliminated waiting rooms, with new check-in procedures from your car and an escort straight to your exam room.
- **Limited Contact** – We are following social distancing guidelines. We’ve spaced out patient visit time slots and restricted visitors to limit the number of people in our practices in an effort to allow more time for you to talk with your doctor.
- **Universal Screening** – We are screening all patients, team members, and visitors across all our locations.
- **Clean Office Environment** – Our team members are masked, with strict procedures in place to disinfect and sanitize all high-touch areas. Masks are required for all patients and visitors.
- **Virtual Express Check Out** – There’s no need to stop on your way out. An after-visit summary will be sent digitally to your MyChart account.
- **Telehealth Visits** – Many patients are choosing virtual visits with their Atlantic Medical Group provider as a safe and effective alternative for timely, convenient care where appropriate.

In challenging times and during the better days that are sure to come, Atlantic Medical Group and the entire Atlantic Health System are ready and able to deliver the great care that you have come to expect from us. Keeping you safe and healthy is the reason we come to work every day.

*Steven Sheris, MD, FACC, FACP*
President, Atlantic Medical Group
Senior Vice President, Physician Enterprise, Atlantic Health System

Learn how Atlantic Health doctors offices and ambulatory care sites are adapting to ensure public health and safety, tune into [AHS Facebook Live with Dr. Steven Sheris on Tuesday, May 5, at 12:30pm](https://www.facebook.com/AtlanticHealthSystems/). To schedule a virtual visit, call your doctor’s office directly or request an appointment:

[Request An Appointment](#)

Manage your health care with Atlantic Health System and its more than 450 locations anytime, anywhere using the [MyChart Patient Portal](https://atlantichealth.org/mychart) — available on desktop or by downloading our mobile app on your smartphone.