Atlantic Health System has implemented new functionality for remote access to your Citrix Portal applications. This new solution was created for ‘Remote’ access only. It can be used on Atlantic and non-Atlantic devices. This document provides information about how to use Citrix Receiver to access AHS Citrix Apps.

Multifactor Authentication (MFA) is required to access Citrix from an external location. If you have not already enrolled in MFA, you must register first. Instructions can be found here > MFA will prompt you to authenticate each time.

1. On the Search bar located at the bottom left, type “Internet Explorer” and double click as shown below.

![Image of Internet Explorer search bar]
2. Once Internet Explorer is open go to the following URL: [apps.atlantichealth.org](http://apps.atlantichealth.org)

A website will appear, requesting your “User name” and “Password” as shown below.

![Login screen](image)

Note: This is your current AHS Domain user name and password, which is the same as your Windows login.

3. After entering your credentials, click “Log On” which will prompt you to save your password, click “Not for this Site” as highlighted below.

![Password saving prompt](image)
4. On the next page check the “I agree with the Citrix License agreement” then click “Install” as shown below.

5. On the next page click “run” as highlighted below.
6. On the next window click “Yes” as shown below.

7. Next, the installer window will pop up; click “Start.”
8. On the Agreement Window, check the “I accept the License agreement” then click “Next.”
9. Once completed, click “Finish” then “Allow” at the bottom of webpage.

10. The next window will appear. Check “Do not show me the warning for this program” then click “Allow” as highlighted.
11. On the next window, Click the Desktops icon at the top then the Desktop assigned as shown below.

**Note:** If you don’t see the application or Desktop you want to access, please contact CSC at **973-971-7272**.