AHS Citrix Remote Access Client Install for Windows 7

Atlantic Health System has implemented new functionality for remote access to your Citrix Portal Applications. This new solution was created for 'Remote' access only. It can be used on Atlantic and non-Atlantic devices. This document provides information about how to use Citrix Receiver to access AHS Citrix Apps.

Multifactor Authentication (MFA) is required to access Citrix from an external location. If you have not already enrolled in MFA, you must register first. Instructions can be found here > MFA will prompt you to authenticate each time.

1. Launch Internet Explorer and enter the following URL. apps.atlantichealth.org

2. A Website will appear, requesting you “User name” and “Password” as shown below. Note: This is your current AHS Domain user name and password, which is the same as your Windows login.
3. After entering your credentials, click “Log On” which will prompt to save your password, click “Not for this site” as shown below.

![Password save prompt](image)

4. On the next page check the “I agree with the Citrix License agreement” then click “Install” as shown below.

![Citrix License agreement](image)
5. On the next page click “Run” as highlighted below.

6. On the next window click “Yes” as shown below.

![Image of User Account Control window]
7. Next, the installer window will pop up, click “Start.”

8. On the Agreement Window check the “I accept the License agreement” then click “Next.”
9. Check “No, Thanks.” Then click “Install” as shown below.

![Citrix Receiver]

Help make our products better by joining the Citrix Customer Experience Improvement Program.

1. No, Thanks.

2. Install Cancel

10. Once completed, click “Finish” then “Allow” at the bottom of the webpage.

![Completion Message]

Installation successful

Click on Finish to begin using Citrix Receiver

This webpage uses the following software: Citrix Systems, Inc. from Citrix Systems, Inc. – What’s the old?
11. The next window will appear. Check “Do not show me the warning for this program” then click “Allow” as highlighted.

![](image1.png)

12. The following page will appear. Select the application you want to access. 

Note: If you don’t see the application you want to access, please contact CSC at 973-971-7272.