AHS Citrix Remote Access For iOS Devices

Atlantic Health System has implemented new functionality for remote access to your Citrix Portal Applications. This new solution was created for ‘Remote’ access only. It can be used on Atlantic and non-Atlantic devices. This document provides information about how to use Citrix Workspace to access AHS Citrix Apps.

Enrollment to MFA is only required to be done once. You can now access Citrix with Multi Factor Authentication (MFA) from a computer that is not within the AHS network: https://www.atlantichealth.org/content/dam/atlantichealth/Public/remoteaccess/mfa/ahs_mfa_enrollment_guide.pdf

1. Navigate to the Apple App Store on your Mobile Device as shown below
2. Search for the **Citrix Workspace** App. Via the Search tool bar and install it as shown in steps below.
3. The **Citrix Workspace** App application is installed and ready to use. Tap Open as shown below.
4. Once Open for the first time Tap “Don’t Allow” then “Got it” as shown below
5. Tap on “Get Started” then on the next page enter: apps.atlantichealth.org then Tap “Continue” as shown below
6. The next screen will appear, requesting your **"User name"** and **"Password"** as shown below.

   Note: This is your current AHS Domain user name and Password, which is same as your Windows login.
7. After entering your credential Tap “Sign in” which will prompt with a “Please wait” during this time MFA will either Call or Notified via the Authenticator App for Approval.
8. Then the following Page will appear select the application you want to access.

**Note:** If you don’t see the application you want to access Please contact CSC at 973-971-7272.