Remote Access for Employee VPN and MFA

For Apple Mac Operating System
Prerequisites: Please read this first

1) In order to login to the Atlantic Health System Employee VPN, you need to first be enrolled in MFA (Multi Factor Authentication). You can enroll in MFA by following the instruction guide [here](#).

2) In addition to this, you also need to download and install the Juniper pulse client from [here](#). The instruction guide can be found [here](#).

1) Please launch the Junos Pulse client

![Junos Pulse client](#)

2) Please select the Atlantic Health profile and click the “Connect” button

![Junos Pulse client](#)
3) Please type in your AHS username and password, then click “Connect”

4) Once you click “Connect”, this window below will appear and stay like this while we try to complete the MFA or second layer authentication. Please accept the phone call (from **973-973-0000**) and press # or hit “Approve” when the mobile app notification pops up (depending on how you have configured your authentication preference).
5) If the MFA authentication was successfully completed, and the login credentials were accepted, the Junos Pulse application will minimize. Please open Safari, type in this link [http://compass.ahsys.org](http://compass.ahsys.org) and press enter. If you are prompted for your username and password, please enter your AHS credential one more time. Please don’t check off the “Remember this password” checkbox.

Note: If you have issues here, please call the Customer Support Center at 973-971-7272
6) Once you click "Log In", the browser will take you to the intranet page., the AHS Compass Intranet page should come up and from here on, you should have access to our internal resources.