Remote Access for Employee VPN and MFA

For Microsoft Windows Operating System
In order to login to the Atlantic Health System Employee VPN, you need to first be enrolled in MFA (Multi Factor Authentication).

You can enroll in MFA by following the instruction guide [here](https://www.atlantichealth.org/secure-ahs-remote-access.html).

1) Open Internet Explorer
2) Go to the URL: [https://www.atlantichealth.org/secure-ahs-remote-access.html](https://www.atlantichealth.org/secure-ahs-remote-access.html) and click on the “Employee VPN Access” link.
3) At the login screen, please enter your AHS windows user name and password.

4) Once you click “Sign In”, the page will remain unchanged while we try to complete the MFA or second layer authentication. The page is not frozen, it is simply waiting for the MFA process to complete. Please accept the phone call from 973-973-0000 and press # or hit “Approve” when the mobile app notification pops up (depending on how you have configured your authentication preference).
5) If the MFA authentication was successfully completed, and the login credentials were accepted, then you will be brought to the Launching Network Connect screen. This can take up to a few minutes to load.

Note: If you have issues here, please call the Customer Support Center at 973-971-7272
6) If this goes through, the AHS Compass Intranet page should come up and from here on, you should have access to our internal resources.