
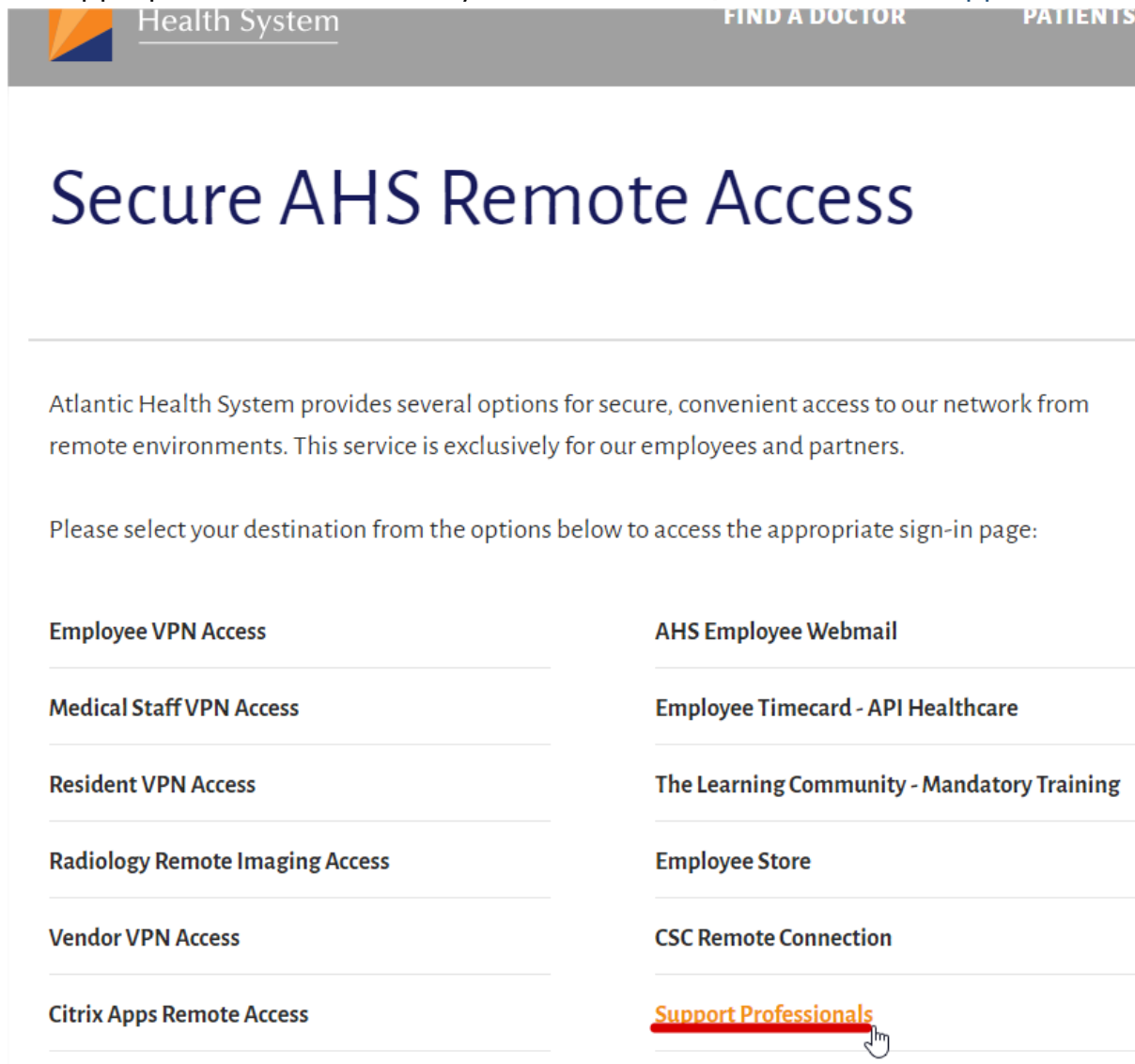


Juniper Access Guide for MFA (Multi-Factor Authentication)

1. Open Internet Explorer 
2. Go to the URL: <https://www.atlantichealth.org/secure-ahs-remote-access.html> and select the appropriate destination for your access. Thus, we will select Support Professionals.



Health System FIND A DOCTOR PATIENTS

Secure AHS Remote Access

Atlantic Health System provides several options for secure, convenient access to our network from remote environments. This service is exclusively for our employees and partners.

Please select your destination from the options below to access the appropriate sign-in page:

Employee VPN Access	AHS Employee Webmail
Medical Staff VPN Access	Employee Timecard - API Healthcare
Resident VPN Access	The Learning Community - Mandatory Training
Radiology Remote Imaging Access	Employee Store
Vendor VPN Access	CSC Remote Connection
Citrix Apps Remote Access	Support Professionals

- If Host Checker is required for your Secure Remote Access destination, then you will first see this screen. Otherwise, please proceed to the next step.



Loading Components...

Please wait. This may take several minutes.

- Host Checker

If an error prevents a component from loading properly, you can [click here](#) to continue. Not all functionality may be available.

Note: If you have issues here, please call the Customer Support Center at 973-971-7272.

- At the login screen, please proceed to enter your Windows user name and password.



Welcome to Atlantic Health System's Secure access VPN for support professionals

Username

Password

- This step is **critical**. After pressing [Sign In](#), the page will sit and spin while we try to complete the MFA process (see [Multi-Factor Enrollment Guide](#)). The page is not frozen, it is simply awaiting your MFA to be completed. Please accept the phone call, or the app notification (however you have configured your MFA) in order to proceed. Once you have completed MFA, please allow a few seconds for the page to respond and continue. You should not need to hit the [Sign In](#) button multiple times.

6. If MFA successfully completed, and the login credentials were accepted, then you will be brought to the [Launching Network Connect](#) screen. This can take up to a few minutes to load.



Please wait...

Launching Network Connect. This may take from a few seconds to a couple of minutes, depending on your bandwidth.

Note: If you have issues here, please call the Customer Support Center at 973-971-7272.

7. You should be brought to the AHS Compass intranet page and now have access to your internal network. You are complete!