

# Enhanced Safety Measures

## For Providers Referring to Atlantic Visiting Nurse

Thank you for your patience as we navigate safe health care delivery during the coronavirus outbreak. Providing safe, attentive care has always been our priority and that has never been truer than now. Our team is following enhanced safety precautions to lessen the spread of COVID-19 and ensure the care our patients receive is safe.

### **Is it safe to receive home care?**

Rest assured we have continued our stringent safety measures and have implemented many new practices. Our safety measures include:

- › Temperature checks: daily fever and symptom self-checks are completed by all visiting staff. Patients are screened before each visit.
- › Social distancing is observed throughout the home visit, except as needed for care delivery.
- › Care team members visit COVID-19 patients at the end of their shift, to limit exposure risk.
- › Team members follow strict hand hygiene. Hands are washed and gloves are changed before and after each patient visit.
- › Staff are provided N95 masks. Face coverings must be worn by all patients, and family members. Facemasks are also provided when needed.
- › All equipment used (blood pressure cuffs, stethoscopes, etc.) is cleaned after each patient is treated.
- › Virtual Visits are available to supplement in-home visits.

### **Where can my patient get more information on financial assistance?**

We understand medical care can be expensive and paying medical bills, particularly in today's environment, can be very stressful. Financial assistance may be available through access to government services, or special programs for individuals who meet specific requirements. No one will be denied necessary medical care by Atlantic Health System for inability to pay for services. For more information, call our customer service line at 1-844-487-3627 or visit: [atlanticealth.org/patients-visitors/financial-information.html](https://atlanticealth.org/patients-visitors/financial-information.html)

